

The



Propane Guide



**Automatic Delivery • Budget Payment Plans
24 Hour Emergency Service**

MPG is excited to now offer you a cleaner, greener fuel for your home or business needs.

Frequently Asked Questions about Propane:

Who uses propane? Propane is a trusted and reliable energy source that is used by millions of Americans each day. It fulfills energy needs by burning cleanly and efficiently, giving consumers more value for their energy dollar. People use propane in and outside their homes for furnaces, water heaters, air conditioners, outdoor grills and appliances; on farms; and in millions of commercial establishments, including restaurants and hotels that depend on propane for heating, cooking and other uses.

Where does propane come from?

Propane comes from two sources: natural gas processing and the refining of crude oil. North America produces 97% of our propane supply, and 90% of that is produced in the United States.

Why does propane smell like rotten eggs?

In its natural state, propane is odorless. However, during the refining process, an odorant called ethyl mercaptan is added to provide a strong, unpleasant odor that aids in the detection of leaks.

Is Propane Safe? Yes. Propane is a very safe source of energy. Tanks, delivery systems, and appliances are all built and installed to meet National Safety Codes. These standards are designed and adhered to in order to maintain the utmost in safety and reliability.

How is it Greener and Cleaner?

Propane is a “hot” energy source, meaning that it does not require the burning of another fuel to generate its energy. Consequently, the system of producing and delivering propane to end users is about 93 percent efficient.

Overall, propane gas offers more efficiency, less appliance maintenance and more convenience over electricity and fuel oil. It is also less harmful to the environment. To meet pipeline standards, nearly all pollutants are removed before it is allowed to enter the pipeline. When burned, emissions easily meet the standards for clean air set by the EPA.

Getting Started

1) Give us a call or stop by the Energy office.

Our staff will verify your existing account or help you set up a new customer account.

764-7370

532-2289

56 Parsons Street

12 Grange Street

Presque Isle

Houlton

2) Schedule Your Free Site Inspection

First Time Propane Users

Once your free site inspection has been completed, we will provide a quote for installation.

Existing Propane Users

Maine State law requires a set of standards be met to insure your safety. If your current installation meets all the standards, MPG will install a new tank and regulator at no charge.

For customers who do not meet all the standards, a cost estimate to meet the standards will be provided. Once the standards have been met, MPG will install a new tank and regulator at no charge.

We handle maintenance for the tank and regulators and will repair or replace them if anything ever goes wrong at no charge to the customer. Customers may also purchase their own tanks. Tanks will be placed according to national codes on your property.

3) Contact your old provider.

After your conversion is complete, contact your old provider to remove their equipment.

The people of MPG are committed to excellence, integrity, professionalism and teamwork. All of our service technicians are trained and licensed to be your one stop full service energy provider.

MPG Energy - First Choice for all your energy needs: Propane, Heating Oil, Pellet Fuel, Firewood & Solar.

(207) 764-7370 • www.mpgco-op.com